

Indicator 2: Promptness of First Indemnity Payments - 2nd Quarter 2003

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
SI	CITY OF MILWAUKEE	174	0	100.0%	99.7%	99.2%
24872	CONNECTICUT INDEMNITY CO THE	18	0	100.0%	93.1%	75.8%
SI	GENERAL MOTORS CORPORATION	22	1	95.5%	92.1%	79.8%
26069	WAUSAU BUSINESS INS CO	91	6	93.4%	93.5%	84.6%
SI	DEPT OF ADMINISTRATION	87	8	90.8%	91.7%	86.7%
10677	CINCINNATI INSURANCE CO THE	85	9	89.4%	88.8%	84.4%
24988	SENTRY INSURANCE A MUTUAL CO	393	45	88.5%	85.4%	83.7%
21458	EMPLOYERS INSURANCE OF WAUSA	316	38	88.0%	89.0%	83.7%
25674	TRAVELERS INDEMNITY CO OF IL	151	19	87.4%	88.5%	82.4%
15091	RURAL MUTUAL INS CO	79	10	87.3%	85.2%	85.2%
26042	WAUSAU UNDERWRITERS INS CO	118	15	87.3%	89.3%	86.6%
23817	ILLINOIS NATIONAL INS CO	96	13	86.5%	86.8%	77.2%
21407	EMCASCO INSURANCE CO	94	13	86.2%	87.6%	85.0%
15350	WEST BEND MUTUAL INS CO	416	58	86.1%	86.5%	88.5%
14184	ACUITY INSURANCE CO	268	38	85.8%	83.5%	87.5%
29157	UNITED WISCONSIN	144	22	84.7%	82.9%	81.4%
16535	ZURICH AMERICAN INSURANCE COM	299	49	83.6%	80.4%	78.5%
22748	PACIFIC EMPLOYERS INS CO	65	11	83.1%	83.1%	74.1%
40827	COMBINED SPECIALTY INSURANCE C	120	21	82.5%	85.9%	79.9%
15261	SOCIETY INSURANCE A MUTUAL CO	281	52	81.5%	77.6%	78.5%
24449	REGENT INSURANCE CO	140	26	81.4%	81.7%	84.4%
23035	LIBERTY MUTUAL FIRE INS CO	223	44	80.3%	84.8%	79.7%
35386	FIDELITY & GUARANTY INS CO	86	17	80.2%	80.1%	73.9%
20494	TRANSPORTATION INSURANCE CO	125	26	79.2%	80.1%	77.9%
18910	AMERICAN PROTECTION INS CO	69	15	78.3%	79.9%	77.2%
22977	LUMBERMENS MUTUAL CAS CO	48	11	77.1%	79.8%	79.5%
24147	OLD REPUBLIC INS CO	65	15	76.9%	75.7%	72.5%
23043	LIBERTY MUTUAL INS CO	87	21	75.9%	75.8%	74.6%
19445	NATIONAL UNION FIRE INS CO OF P	59	17	71.2%	76.3%	71.2%
30562	AMERICAN MANUFACTURERS MUT	3	1	66.7%	68.2%	73.5%
Totals for Group:		4,222	621	85.3%	84.8%	82.5%

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Medium Size Insurers (85 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
31895	AMERICAN INTERSTATE INS CO	7	0	100.0%	100.0%	76.6%
SI	CITY OF MADISON	26	0	100.0%	100.0%	100.0%
SI	MILWAUKEE BOARD OF SCHOOL DI	79	0	100.0%	100.0%	98.7%
SI	COUNTY OF MILWAUKEE	36	0	100.0%	98.6%	98.1%
24830	CITIES & VILLAGES MUTUAL INS CO	21	0	100.0%	98.0%	96.0%
SI	STORA ENSO NORTH AMERICA COR	17	0	100.0%	97.6%	95.6%
SI	BRUNSWICK CORPORATION	25	0	100.0%	97.4%	87.9%
19259	SELECTIVE INS CO OF SOUTH CAROL	18	1	94.4%	97.2%	81.8%
13935	FEDERATED MUTUAL INS CO	53	3	94.3%	96.5%	92.1%
SI	BRIGGS & STRATTON CORP	13	1	92.3%	96.4%	96.4%
SI	SCHNEIDER NATIONAL CARRIERS I	24	1	95.8%	94.9%	94.3%
22659	INDIANA INSURANCE CO	5	0	100.0%	94.4%	84.0%
26980	ROYAL INSURANCE CO OF AMERICA	13	2	84.6%	93.1%	79.1%
13021	UNITED FIRE & CASUALTY CO	12	1	91.7%	92.9%	76.3%
42404	LIBERTY INSURANCE CORP	14	0	100.0%	92.0%	80.7%
19682	HARTFORD FIRE INSURANCE CO	15	2	86.7%	91.3%	81.1%
24589	AMERICAN & FOREIGN INS CO	57	5	91.2%	89.9%	91.5%
24902	SECURITY INSURANCE CO OF HARTF	33	3	90.9%	89.3%	83.8%
24791	ST PAUL MERCURY INS CO	18	1	94.4%	89.2%	88.9%
SI	COOPER POWER SYSTEMS INC	13	1	92.3%	88.9%	89.1%
22322	GREENWICH INSURANCE CO	43	5	88.4%	88.6%	83.0%
24767	ST PAUL FIRE & MARINE INS CO	68	9	86.8%	88.2%	82.5%
42480	VENTURE INS CO	18	2	88.9%	87.5%	83.7%
13986	FRANKENMUTH MUTUAL INS CO	56	13	76.8%	86.7%	79.9%
SI	GEORGIA PACIFIC CORPORATION	6	1	83.3%	86.7%	69.1%
29459	TWIN CITY FIRE INS CO	56	4	92.9%	86.4%	79.8%
20281	FEDERAL INSURANCE CO	46	6	87.0%	86.4%	82.4%
25879	FIDELITY & GUARANTY INS UNDERWR	6	0	100.0%	86.1%	69.7%
SI	KOHLER CORPORATION	11	0	100.0%	85.7%	77.6%
25402	AMCOMP ASSURANCE CORP	56	7	87.5%	85.2%	76.9%
24414	GENERAL CAS CO OF WI	73	9	87.7%	84.9%	81.9%
24678	ROYAL INDEMNITY CO	44	5	88.6%	84.5%	79.4%
14303	INTEGRITY MUTUAL INS CO	44	7	84.1%	84.5%	79.6%
20346	PACIFIC INDEMNITY CO	14	2	85.7%	83.8%	80.7%
20486	TRANSCONTINENTAL INSURANCE C	52	7	86.5%	83.8%	79.7%
15393	WISCONSIN AMERICAN MUTUAL INS	12	3	75.0%	82.9%	53.3%
26425	WAUSAU GENERAL INS CO	23	4	82.6%	81.5%	79.7%
19275	AMERICAN FAMILY MUTUAL INS CO	44	10	77.3%	81.1%	86.4%
19305	ASSURANCE COMPANY OF AMER	11	3	72.7%	81.0%	75.3%
SI	TARGET CORP	15	5	66.7%	80.6%	75.5%
19380	AMERICAN HOME ASSURANCE CO	74	12	83.8%	80.5%	75.7%
21415	EMPLOYERS MUTUAL CASUALTY C	76	17	77.6%	80.4%	82.0%
22543	SECURA INSURANCE A MUTUAL CO	71	12	83.1%	80.1%	83.5%
19895	ATLANTIC MUTUAL INS CO	4	0	100.0%	80.0%	74.9%
30104	HARTFORD UNDERWRITERS INS CO	19	5	73.7%	80.0%	73.7%
SI	WISCONSIN BELL INC	13	0	100.0%	79.5%	81.8%
40967	ST PAUL FIRE & CASUALTY INS CO	20	7	65.0%	79.2%	87.7%
19429	INSURANCE COMPANY OF STATE OF	27	6	77.8%	79.2%	78.3%
22918	AMERICAN MOTORISTS	28	8	71.4%	78.8%	76.6%

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31003	TRI STATE INS CO OF MN	54	13	75.9%	78.7%	77.1%
25887	UNITED STATES FIDELITY & GUARANT	31	3	90.3%	78.5%	73.0%
39357	TRAVELERS INSURANCE CO THE	45	11	75.6%	77.1%	74.2%
24228	PEKIN INSURANCE CO	17	3	82.4%	76.9%	70.7%
26956	WIS COUNTY MUTUAL INS CORP	22	3	86.4%	76.8%	76.9%
SI	UW-SYSTEM ADMINISTRATION	34	5	85.3%	76.6%	81.6%
40142	AMERICAN ZURICH INS CO	13	2	84.6%	76.5%	77.8%
21873	FIREMANS FUND INS CO	20	2	90.0%	76.2%	77.2%
18988	AUTO OWNERS INS CO	27	7	74.1%	75.0%	85.0%
19410	COMMERCE & INDUSTRY INS CO	35	10	71.4%	75.0%	80.4%
25682	TRAVELERS INDEMNITY CO OF CT T	17	5	70.6%	75.0%	77.1%
14591	MILWAUKEE MUTUAL INS CO	14	3	78.6%	74.1%	80.7%
10239	SECURA SUPREME	9	2	77.8%	72.7%	78.0%
25976	UTICA MUTUAL INS CO	8	3	62.5%	72.7%	50.0%
10472	CAPITOL INDEMNITY CORP	27	12	55.6%	70.8%	81.0%
SI	DAIMLERCHRYSLER CORPORATION	17	7	58.8%	70.0%	68.2%
SI	MILWAUKEE TRANSPORT SERVICES I	28	4	85.7%	70.0%	84.7%
10166	ACCIDENT FUND INS CO OF AMERIC	47	19	59.6%	63.1%	62.8%
20443	CONTINENTAL CASUALTY CO	29	12	58.6%	62.5%	71.0%
41181	UNIVERSAL UNDERWRITERS INS CO	8	3	62.5%	55.6%	63.0%
21237	CASUALTY RECIPROCAL EXCHANGE	6	4	33.3%	45.5%	83.6%
Totals for Group:		2,037	323	84.1%	83.9%	81.6%

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Small Size Insurers (Less than 85 Claims per year)

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SI	COUNTY OF BROWN	6	0	100.0%	100.0%	100.0%
SI	STI HOLDINGS, INC	0	0	0.0%	100.0%	100.0%
SI	COUNTY OF ROCK	19	0	100.0%	100.0%	98.6%
20109	BITUMINOUS FIRE & MARINE INS CO	3	0	100.0%	85.7%	96.9%
SI	BENEVOLENT CORPORATION CEDA	7	0	100.0%	100.0%	96.7%
SI	COUNTY OF DANE	6	0	100.0%	100.0%	96.7%
SI	ALLEN-BRADLEY COMPANY LLC	10	1	90.0%	87.5%	96.1%
SI	COUNTY OF LA CROSSE	8	0	100.0%	85.7%	95.8%
SI	FEDERAL EXPRESS CORPORATION	9	0	100.0%	88.0%	95.7%
SI	WISCONSIN PUBLIC SERVICE CORP	10	0	100.0%	100.0%	95.7%
SI	COUNTY OF OUTAGAMIE	4	0	100.0%	100.0%	95.2%
SI	COUNTY OF WAUKESHA	4	0	100.0%	100.0%	94.7%
SI	COUNTY OF WALWORTH	2	0	100.0%	100.0%	94.3%
SI	COUNTY OF WASHINGTON	8	0	100.0%	92.9%	93.4%
SI	KIMBERLY-CLARK CORPORATION	15	1	93.3%	91.7%	93.4%
SI	COUNTY OF DODGE	9	0	100.0%	100.0%	93.1%
SI	MARTEN TRANSPORT LTD	11	1	90.9%	93.3%	92.8%
SI	COUNTY OF MANITOWOC	2	0	100.0%	100.0%	92.6%
SI	CONSOLIDATED PAPERS INC	0	0	0.0%	0.0%	92.5%
21113	UNITED STATES FIRE INS CO	15	0	100.0%	100.0%	91.8%
21105	NORTH RIVER INS CO THE	1	1	0.0%	50.0%	91.0%
21261	ELECTRIC INSURANCE CO	7	0	100.0%	85.7%	90.3%
SI	DEPT OF TRANSPORTATION	10	1	90.0%	93.3%	90.1%
25151	STATE FARM GENERAL INS CO	0	0	0.0%	0.0%	89.9%
SI	ILLINOIS TOOL WORKS INC	0	0	0.0%	50.0%	89.8%
SI	COUNTY OF WINNEBAGO	7	0	100.0%	90.0%	89.4%
23280	CINCINNATI INDEMNITY CO	3	0	100.0%	100.0%	89.4%
SI	VOLLRATH COMPANY LLC	5	0	100.0%	77.8%	88.9%
SI	USF HOLLAND INC	10	2	80.0%	77.3%	87.7%
26662	MILWAUKEE CASUALTY INSURANC	10	1	90.0%	95.0%	87.6%
SI	COUNTY OF JEFFERSON	2	0	100.0%	100.0%	87.5%
24732	GENERAL INSURANCE CO OF AMERI	0	0	0.0%	100.0%	86.9%
SI	TEXTRON INC	1	0	100.0%	100.0%	86.8%
SI	WISCONSIN ELECTRIC POWER COMP	8	0	100.0%	100.0%	86.8%
25658	TRAVELERS INDEMNITY COMPANY T	1	1	0.0%	66.7%	85.9%
25143	STATE FARM FIRE & CASUALTY CO	20	5	75.0%	75.7%	85.5%
SI	TECUMSEH PRODUCTS COMPANY	15	1	93.3%	90.5%	85.5%
21180	SENTRY SELECT	15	1	93.3%	93.8%	84.7%
28665	CINCINNATI CASUALTY CO THE	14	3	78.6%	69.2%	84.6%
SI	KWIK TRIP INC	16	2	87.5%	90.0%	84.1%
23108	LUMBERMEN'S UNDERWRITING AL	3	1	66.7%	66.7%	83.7%
19038	TRAVELERS CASUALTY & SURETY C	15	1	93.3%	94.6%	83.5%
21865	ASSOCIATED INDEMNITY CORP	6	0	100.0%	88.2%	83.3%
20508	VALLEY FORGE INS CO	18	4	77.8%	84.8%	82.9%
27855	ZURICH AMERICAN INS OF IL	0	0	0.0%	83.3%	82.7%
20397	VIGILANT INSURANCE CO	4	1	75.0%	83.3%	82.6%
29424	HARTFORD CASUALTY INS CO	8	1	87.5%	92.3%	82.3%
21857	AMERICAN INSURANCE CO THE	1	0	100.0%	77.8%	81.7%
13331	AMERICAN HARDWARE MUTUAL I	6	0	100.0%	92.9%	81.7%

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14265	INDIANA LUMBERMENS MUTUAL IN	8	0	100.0%	94.1%	81.0%
15377	WESTERN NATIONAL MUTUAL INS C	8	1	87.5%	90.9%	80.4%
24112	WESTFIELD INSURANCE CO	3	0	100.0%	87.5%	80.3%
24880	FIRE & CASUALTY INS CO OF CT THE	1	0	100.0%	100.0%	79.5%
14176	HASTINGS MUTUAL INS CO	13	2	84.6%	81.8%	78.8%
SI	EMERSON ELECTRIC COMPANY	5	1	80.0%	62.5%	78.6%
37273	FIREMANS FUND INS CO OF WI	4	1	75.0%	75.0%	78.5%
26247	AMERICAN GUARANTEE & LIABIL	8	1	87.5%	85.7%	78.5%
33006	AMERICAN PHYSICIANS ASSURANC	7	0	100.0%	100.0%	78.5%
33600	L M INSURANCE CORP	1	0	100.0%	100.0%	78.5%
11371	GREAT WEST CASUALTY CO	12	1	91.7%	91.3%	78.2%
SI	LAND O LAKES INC	1	0	100.0%	100.0%	78.0%
19690	AMERICAN ECONOMY INS CO	1	0	100.0%	66.7%	77.9%
SI	CASE CORPORATION	1	0	100.0%	100.0%	77.8%
42650	ONEBEACON MIDWEST INS CO	3	1	66.7%	66.7%	77.0%
36919	HAWKEYE SECURITY INS CO	12	2	83.3%	85.0%	76.9%
21040	FREMONT INDEMNITY CO	2	2	0.0%	0.0%	76.5%
24775	ST PAUL GUARDIAN INS CO	5	0	100.0%	100.0%	75.5%
20427	AMERICAN CASUALTY CO OF READI	5	3	40.0%	60.0%	75.3%
22667	ACE AMERICAN INSURANCE CO	25	4	84.0%	84.1%	75.2%
20699	ACE PROPERTY AND CASUALTY IN	0	0	0.0%	100.0%	75.0%
22292	HANOVER INSURANCE CO THE	8	0	100.0%	93.3%	75.0%
24732	PENNSYLVANIA GENERAL INSURAN	0	0	0.0%	0.0%	74.7%
10804	CONTINENTAL WESTERN INS CO	13	1	92.3%	89.3%	74.4%
SI	FORT JAMES OPERATING COMPANY	0	0	0.0%	0.0%	74.2%
20621	ONEBEACON AMERICA INSURANCE C	2	1	50.0%	42.9%	73.5%
25615	CHARTER OAK FIRE INS CO	2	1	50.0%	87.5%	73.0%
SI	J C PENNEY CORPORATION INC	6	2	66.7%	80.0%	73.0%
SI	INTERNATIONAL PAPER COMPANY	7	1	85.7%	90.9%	72.9%
SI	KRAFT FOODS NORTH AMERICA INC	0	0	0.0%	0.0%	72.9%
33588	FIRST LIBERTY INS CORP THE	20	7	65.0%	72.2%	72.6%
SI	HARNISCHFEGER CORPORATION	2	0	100.0%	100.0%	71.4%
SI	KMART CORPORATION	1	0	100.0%	100.0%	71.3%
19356	MARYLAND CASUALTY CO	8	3	62.5%	70.0%	70.8%
SI	RIPON FOODS INC	1	1	0.0%	25.0%	70.3%
13439	PARTNERS MUTUAL INS CO	5	0	100.0%	80.0%	70.1%
SI	COUNTY OF SHEBOYGAN	5	1	80.0%	66.7%	70.0%
18767	CHURCH MUTUAL INSURANCE CO	9	3	66.7%	75.0%	69.4%
10545	FREMONT CASUALTY INSURANCE	1	0	100.0%	100.0%	69.2%
23582	HARLEYSVILLE INSURANCE CO	5	1	80.0%	88.9%	68.1%
19704	AMERICAN STATES INS CO	1	0	100.0%	83.3%	67.5%
45934	AMERICAN COMPENSATION	2	1	50.0%	60.0%	66.2%
24422	LEGION INSURANCE CO	3	2	33.3%	16.7%	65.1%
SI	JOURNAL SENTINEL INC	12	1	91.7%	95.5%	63.5%
20613	AMERICAN EMPLOYERS INS CO	0	0	0.0%	100.0%	63.3%
14117	GRINNELL MUT REINSUR CO	7	1	85.7%	78.6%	63.0%
25135	STATE AUTOMOBILE MUTUAL INSU	0	0	0.0%	66.7%	62.3%
25534	TIG INSURANCE CO	0	0	0.0%	0.0%	61.0%
29785	NN INSURANCE CO	0	0	0.0%	0.0%	59.4%

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SI	KOHL'S FOOD STORES INC	4	2	50.0%	28.6%	58.1%
24074	OHIO CASUALTY INS CO	6	1	83.3%	85.7%	58.1%
22489	HIGHLANDS INSURANCE CO	1	1	0.0%	0.0%	56.1%
37478	HARTFORD INSURANCE CO OF THE M	2	1	50.0%	83.3%	54.1%
19801	ARGONAUT INS CO	0	0	0.0%	0.0%	52.1%
10502	MERIDIAN CITIZENS MUTUAL INSU	2	2	0.0%	40.0%	51.9%
14516	HARLEYSVILLE LAKE STATES INS C	1	0	100.0%	50.0%	51.4%
18023	STAR INSURANCE CO	5	3	40.0%	50.0%	48.5%
19828	ARGONAUT MIDWEST INS CO	1	1	0.0%	0.0%	45.5%
SI	CONAGRA DAIRY FOODS COMPANY	1	0	100.0%	100.0%	40.6%
SI	DELPHI CORPORATION	2	1	50.0%	33.3%	25.4%
Totals for Group:		624	87	86.1%	85.4%	79.1%